

annual bathroom conference 2010



...it's as easy as ABC!

Tuesday 19th October 2010 at De Vere Carden Park Hotel and Country Club, near Chester.

This year's conference has been designed to offer delegates thoughts for creating their strategic advantage, opening up to the world of sustainability and bringing a new perspective to tomorrow's challenge.

Topics covered by our expert panel of speakers will include:

Morning Session:

- Economy
- Sustainability - the bigger environmental picture
- Creating the customer experience

Afternoon Session:

- Pathway to profit through customer service

Speakers Include:

- Stuart Cross
- Bob Johnston
- Larry Hockman
- Matt Thomas
- Will Stuart



**The one
bathroom
industry event
that you cannot
afford to miss!**



Exhibition and sponsorship packages available, go to:

www.bathroom-association.org/conference

Organised by

Bathroom Manufacturers Association The Voice of the Bathroom Industry

Federation House, Station Road, Stoke-on-Trent, ST4 2RT t. 01782 747 123 e. info@bathroom-association.org.uk